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DD/S 71-0712: Memo dtd 24 Feb 71 for ExDir-Compt fr Management Advisory Group, subj: The Agency's Supervision and Management Courses

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# Approved For Release 2003/02/27: CIA-RDP84-00780R00440006001

8 March 1971

NOTE FOR: Mr. Coffey

| STAT I have talked with   |
|---|
| and All confirm that the MAG has been   |
| interested in supervision and management courses  |
| almost since the inception of MAG. MAG personnel  |
| have had numerous sessions with Hugh Cunningham,  |
| and have wanted to  |
| have an advisory role on management training.  STAT  Almost a year ago, Hugh asked MAG to look into |
| his supervision and management training. I believe  |
| he will welcome the attached.   |
|   |
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| WEB   |

| Approved For Release 2003/02/27 : CIA-RDP84-00780R004400060017  |
|---|
| 3 March 1971 NOTE FOR: Mr. Coffey via Mr. Wattles   |
| 1. The merger mentioned in para 1 was result of recommendation of Problem Solving Seminar #5.  STAT  2. MAG came on their own initiative to Chas to talk supervision and management and gave them the attachment which was drawn up for Rod's "Curriculum Council." |
| WEB   |
| There is more background<br>on MAG + supervision training   |
| there was some pointing of 17AG<br>there was some pointing of 17AG<br>perhaps, by Extluor PTR STAT  |
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# CENTRAL INTELLIGENCE AGENCY

### MANAGEMENT ADVISORY GROUP

24 February 1971

MEMORANDUM FOR: The Executive Director-Comptroller

SUBJECT : The Agency's Supervision and Management Courses

After a review of the office of training's present and proposed supervision and management courses MAG feels that the present OTR plans are in the right direction. These plans should be reinforced with the endorsement of Agency management. The following proposals are offered:

- 1. The OTR plan to merge the present two courses on supervision and management should be endorsed. This would reduce the regular management courses from five to four.
- 2. All the recommendations listed under "Problems Relative to Supervision and Management Courses", which is part of an OTR planning paper, should be endorsed (see attachment).
- 3. The suggestion that MAG act as an advisory body is accepted, but MAG would propose that all Agency management have an input into what OTR is teaching its new and potential managers.
- 4. The OTR program of course seminars should include some of the more practical problems encountered by supervisors, i.e., fitness reports, promotion policy, regulations, IG functions, employee counseling, medical services, planning, programing, and budgeting. Some of these topics may require clarifying Agency policy concerning them, but this in itself would be helpful.

THE MANAGEMENT ADVISORY GROUP

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GROUP I Excluded from automatic downgrading and declassification

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#### ATTACHMENT

# Problems Relative to Supervision and Management Courses

To most courses the instructors can look to established doctrine, policy, practice, etc., for guidance on course content. If these are lacking, there is at least a specific segment of the Agency which has a clear need for the course and which, to a reasonable extent, can provide objectives. Our Management and Supervision Courses do not have this guidance. To compound the problem, feedback on the utility of our Management and Supervision Courses is virtually non-existent.

## Recommendations:

Designate or establish a group outside of OTR, and representing the Agency as a whole (perhaps the MAG), to act as an advisory body with respect to course content, ensuring consonance between that content and Agency policy and practice.

II. It appears that more often than not the students who attend our Supervision and Management courses are doing so at a point in their career which militates against their deriving maximum benefit from the training, i.e., after bad habits have become too entrenched to be eradicated.

### Recommendations:

- A. Establish an Agency policy requiring supervisory personnel to attend basic supervisory training within a specified time span covering, say, from six months prior to being made a supervisor to six months after such action.
- B. Encourage continuing education of supervisory personnel by establishing and advertising a program of courses, seminars, etc., (both internal and external) which such personnel should attend at some point over the course of their career as supervisors.

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